

If it's good for your car, it's good for your laptop, desktop or chromebook.



- Don't smash into things with it.
- Lock it up.
- Drive it regularly.
- Turn off the engine nightly.
- Get regular maintenance.
- Don't buy extras that sit in the driveway that you never drive.
- You probably don't need all of those features the salesperson said were fabulous.

If it's good for your car, it's good for your laptop, desktop or chromebook.

The Inconvenient Truth About Wi-Fi

- Wireless surveys were done at all schools in the fall 2023.
- The results of the survey were used to add access points to locations with "dead zones" or poor service.
- Changes were made to all the back end settings to improve coverage and customer experience.
- All locations were re-surveyed in the early fall 2024.
- Additional tweaks were completed if necessary.
- Final reports were delivered in August 2024.
- We do not have issues with wi-fi coverage in instructional areas at schools.

12.ANALYSIS

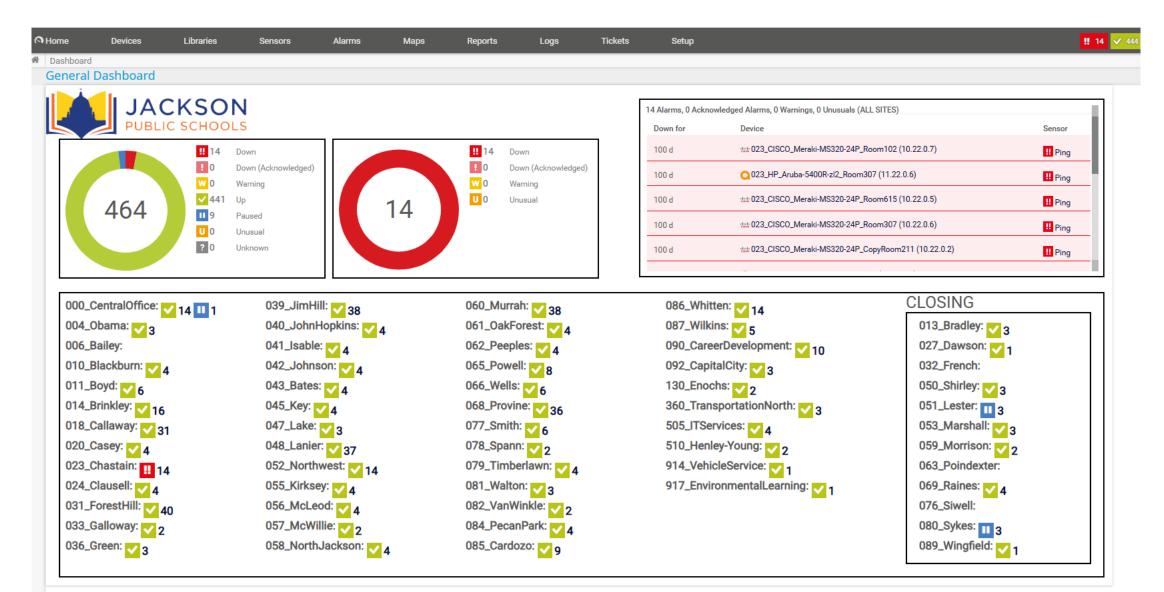
Upon completion of the RF Wi-Fi survey and analyzing the data, MSB noted there are still some coverage gaps on both the 2.4 GHz and 5 GHz band. To increase coverage MSB increased the power on both by 3dB.

Working to Make Hub Sites No Longer a Single Point of Failure

	enu	IING JP	S Sites PPP								Pend	aing JP	'S Sites				
PDATED			••• Project Ad	••• Project Execution •••													
3.2025	BN #	Matt H S/F Order	JPS JPS Site Name	Priority	JPS JPS Site Address	C Spire OSP S/P	BBG OSP Survey	Robert Williams	Doug Shepherd Allocate ISP HW	Config ISP HW	Robert Williams	John Josey	Steven Dearman	Cory Dearman	Triston Cowan OSP Splicing	Robert Williams	JPS + Greg MPLS Red
	1	SO-00408670	JPS District Office	1	662 South President Street	OSP Subproject 73653-001	100%	11/20/2024	12/9/2024	12/12/2024	12/16/2024	1/13/2025	N/A	100%	12/2/2024	12/16/2024	1/13/20
	2	SO-00408626	HUB #1 → Callaway High School	2	601 Beasley Road	OSP Subproject 73653-032	100%	11/20/2024	12/9/2024	12/13/2024	12/17/2024	1/13/2025	2/17/2025	50%	2/24/2025	2/26/2025	2/25/20
	3	SO-00408627	Casey Elementary	2	2101 Lake Circle	OSP Subproject 73653-046	100%	12/4/2024	12/9/2024	12/20/2024	1/10/2025	1/13/2025	N/A	100%	1/24/2025	2/26/2025	2/26/20
	4	SO-00408630	McLeod Elementary	2	1616 Sandlewood Place	OSP Subproject 73653-033	100%	12/4/2024	12/9/2024	12/20/2024	1/10/2025	1/13/2025	N/A	100%	1/31/2025	2/26/2025	2/26/20
	5	SO-00408632	North Jackson Elementary	2	650 James M Davis Drive	OSP Subproject 73653-073	100%	11/22/2024	12/9/2024	12/20/2024	1/6/2025	1/13/2025	N/A	100%	2/7/2025	2/25/2025	2/25/20
KSON	6	SO-00408634	HUB #2 → Spann Elementary	3	1615 Brecon Drive	OSP Subproject 73653-031	100%	11/20/2024	12/9/2024	12/13/2024	12/18/2024	1/13/2025	N/A	50%	2/7/2025	2/25/2025	2/25/20
IC SCHOOLS	7	SO-00408665	JPS Transportation Facility North	3	4015 Watkins Drive	OSP Subproject 73653-066	100%	12/4/2024	12/9/2024	12/20/2024	1/13/2025	2/18/2025	N/A	100%	1/10/2025	2/25/2025	2/25/20
ming lives through lient education	8	SO-00408629	Kirksey Middle	3	5677 Highland Drive	OSP Subproject 73653-070	100%	11/21/2024	12/9/2024	12/20/2024	1/6/2025	1/13/2025	N/A	100%	2/7/2025	2/25/2025	2/25/20
	9	SO-00408615	Morrison Adult Education Center	3	1224 Eminence Row	OSP Subproject 73653-030	100%	12/4/2024	12/9/2024	12/20/2024	1/13/2025	2/18/2025	N/A	100%	1/24/2025	2/25/2025	2/25/20
	10	SO-00408619	Powell Middle	3	3655 Livingston Road	OSP Subproject 73653-056	100%	12/5/2024	12/9/2024	12/20/2024	1/13/2025	2/18/2025	N/A	100%	1/24/2025	2/25/2025	2/25/20
	11	SO-00408614	HUB #3 → Boyd Elementary	4	4531 Broadmeadow Street	OSP Subproject 73653-095	100%	11/20/2024	12/9/2024	12/13/2024	12/19/2024	1/13/2025	N/A	100%	12/2/2024	2/27/2025	2/27/20
	11	SO-00408663	McWillie Elementary	4	4851 McWillie Circle	OSP Subproject 73653-060	100%	12/4/2024	12/9/2024	12/20/2024	1/10/2025	1/13/2025	N/A	100%	12/20/2024	2/27/2025	2/27/20
	13	SO-00408650	(Davis) Obama Magnet Elementary	4	750 North Congress Street	OSP Subproject 73653-084	100%	12/5/2024	12/9/2024	12/20/2024	2/10/2025	2/18/2025	1/31/2025	100%	2/7/2025	2/27/2025	2/27/20
	14	SO-00408616	(Powers) Wells APAC Elementary	4	1120 Riverside Drive	OSP Subproject 73653-029	100%	12/4/2024	12/9/2024	12/20/2024	2/10/2025	2/18/2025	N/A	100%	12/2/2024	2/27/2025	2/27/20
		SO-00408666		-		OSP Subproject 73653-017											
	15 16	SO-00408666 SO-00408646	HUB #4 → Capital City Alternative School Brinkley Middle	5	2221 Boling Street 3535 Albermarle Road	OSP Subproject 73653-017 OSP Subproject 73653-059	100% 100%	11/20/2024 12/10/2024	12/9/2024 12/9/2024	12/13/2024 12/20/2024	12/20/2024 2/13/2025	1/13/2025 2/18/2025	N/A N/A	<u>5</u> 0% 100%	1/31/2025 1/31/2025	2/28/2025 3/6/2025	2/28/20 3/6/202
	10	SO-00408621	Dawson Elementary	5	4215 Sunset Drive	OSP Subproject 73653-081	100%	12/10/2024	12/9/2024	12/20/2024	2/13/2025	2/18/2025	1/31/2025	100%	2/7/2025	3/6/2025	3/6/20
	18	SO-00408662	Galloway Elementary	5	186 Idlewild Street	OSP Subproject 73653-039	100%	12/10/2024	12/9/2024	12/20/2024	2/13/2025	2/18/2025	N/A	100%	1/31/2025	3/6/2025	3/6/202
	10		Galloway Liementary	5	100 Miewild Street												
	19	SO-00408639	HUB #5 → Forest Hill High School	6	2607 Raymond Road	OSP Subproject 73653-011	100%	11/20/2024	12/9/2024	12/13/2024	12/23/2024	1/13/2025	2/7/2025	50%	12/30/2024	2/26/2025	2/26/20
	20	SO-00408651	Cardozo Middle	6	3180 McDowell Road	OSP Subproject 73653-062	100%	11/22/2024	12/9/2024	12/20/2024	1/7/2025	1/13/2025	N/A	100%	2/14/2025	3/7/2025	3/7/20
	21	SO-00408638	ELC Environmental Learning Center	6	6190 Hwy 18 West Jackson	OSP Subproject 73653-072	100%	12/2/2024	12/9/2024	12/20/2024	1/7/2025	1/13/2025	N/A	100%	2/14/2025	3/7/2025	3/7/20
	22	SO-00408640	(Lee) Shirley Elementary	6	330 Judy Street	OSP Subproject 73653-065	100%	12/9/2024	12/9/2024	12/20/2024	2/17/2025	2/18/2025	2/7/2025	100%	2/14/2025	2/26/2025	2/26/20
	23	SO-00408644	Whitten Prep Middle	6	210 Daniel Lake Blvd	OSP Subproject 73653-045	100%	12/5/2024	12/9/2024	12/20/2024	2/17/2025	2/18/2025	2/7/2025	100%	2/14/2025	2/26/2025	2/26/20
	24	SO-00408612	HUB #6 → Wilkins Elementary	7	1970 Castle Hill Drive	OSP Subproject 73653-008	100%	11/21/2024	12/9/2024	12/13/2024	12/23/2024	1/13/2025	N/A	50%	1/10/2025	3/3/2025	3/3/20
TR	25	SO-00408617	Clausell Elementary	7	3330 Harley Street	OSP Subproject 73653-050	100%	12/2/2024	12/9/2024	12/20/2024	1/8/2025	1/13/2025	N/A	100%	12/30/2024	3/3/2025	3/3/202
~~ K	26	SO-00408658	Isable Elementary	7	1716 Isable Street	OSP Subproject 73653-037	100%	12/2/2024	12/9/2024	12/20/2024	1/8/2025	1/13/2025	N/A	100%	12/30/2024	3/3/2025	3/3/202
🦇 📕 🔛	27	SO-00408656	Key Elementary School	7	699 W McDowell Road	OSP Subproject 73653-074	100%	12/4/2024	12/9/2024	12/20/2024	1/9/2025	1/13/2025	1/31/2025	100%	2/7/2025	3/10/2025	3/10/20
	28	SO-00408618	Lake Elementary	7	472 Mt Vernon Ave	OSP Subproject 73653-069	100%	12/3/2024	12/9/2024	12/20/2024	1/8/2025	1/13/2025	N/A	100%	12/30/2024	3/3/2025	3/3/20
	29	SO-00408641	Oak Forest Elementary	7	1831 Smallwood Street	OSP Subproject 73653-088	100%	12/9/2024	12/9/2024	12/20/2024	2/17/2025	2/18/2025	N/A	100%	12/30/2024	3/3/2025	3/3/20
	30	SO-00408642	Pecan Park Elementary	7	415 Claiborne Ave	OSP Subproject 73653-067	100%	12/3/2024	12/9/2024	12/23/2024	1/8/2025	1/13/2025	N/A	100%	12/30/2024	3/3/2025	3/3/20
	31	SO-00408667	HUB #7 → Jim Hill High School	8	2185 Coach Fred Harris St	OSP Subproject 73653-010	100%	11/21/2024	12/9/2024	12/13/2024	12/27/2024	1/13/2025	N/A	50%	12/30/2024	3/10/2025	3/10/20
	32	SO-00408647	Enochs Complex Family Resource Center	8	101 Near Street	OSP Subproject 73653-026	100%	11/22/2024	12/9/2024	12/20/2024	1/7/2025	1/13/2025	1/31/2025	100%	2/7/2025	3/10/2025	3/10/20
	33	SO-00408655	Henley-Young-Patton Juvenile Justice Center	8	940 East McDowell Road	OSP Subproject 73653-078	100%	12/4/2024	12/9/2024	12/23/2024	1/9/2025	1/13/2025	1/31/2025	100%	2/7/2025	3/10/2025	3/10/20
	34	SO-00408649	Peeples Middle	8	2940 Belvedere Drive	OSP Subproject 73653-052	100%	12/4/2024	12/9/2024	12/23/2024	1/9/2025	1/13/2025	1/31/2025	100%	2/7/2025	3/10/2025	3/10/20
	35	SO-00408660	Poindexter Elementary	8	1017 Robinson Road	OSP Subproject 73653-027	100%	12/2/2024	12/9/2024	12/20/2024	1/7/2025	1/13/2025	1/31/2025	100%	2/7/2025	3/10/2025	3/10/20
	26	SO-00408659	HUB #8 → Blackburn Middle	9	1311 W Pearl Street	OSP Subproject 73653-009	100%	11/21/2024	12/9/2024	12/13/2024	12/27/2024	1/13/2025	N/A	50%	1/24/2025	3/4/2025	3/4/20
	37	SO-00408637	CDC Career Development Center	9	2703 1st Avenue	OSP Subproject 73653-051	100%	12/3/2024	12/9/2024	12/23/2024	1/8/2025	1/13/2025	N/A N/A	100%	1/24/2025	3/4/2025	3/4/20
	37	SO-00408625	G.N. Smith Elementary	9	3900 Parkway Ave	OSP Subproject 73653-051	100%	12/9/2024	12/9/2024	12/23/2024	2/12/2025	2/18/2025	N/A N/A	100%	1/3/2025	3/4/2025	3/4/20

				Web V	iew					
IsItUp Network Monitor Software Solutions by Taro Software Time Till Next Refresh : 09:2										
	Select group to display All Groups	Select status to display: All Statuses								
Status 🔺	Device Group	Device Name	Up/Down Time	Address	Availability (% / Elapsed Time)	Metric (Last / Avg)	Most Recent Contact			
	Offices	Chastain (Closed)	2 Days 19 Hr 57 Mn 29 Sec	11.22.0.1	91.25% / 855 Days 20 Hr 43 Mn 53 Sec	Unreachable / 0 MS	Mon, Sep 30, 2024 23:35:15			
	Offices	Poindexter	1 Days 19 Hr 36 Mn 53 Sec	11.127.0.1	99.75% / 1157 Days 22 Hr 53 Mn 30 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:20:37			
	Offices	Enochs	1 Days 21 Hr 01 Mn 30 Sec	11.141.0.1	99.72% / 1157 Days 22 Hr 53 Mn 30 Sec	1 MS / 2 MS	Thu, Jan 09, 2025 09:21:02			
	Offices	Morrison	20 Days 17 Hr 37 Mn 49 Sec	11.123.0.1	99.48% / 1157 Days 22 Hr 53 Mn 30 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:21:07			
	Offices	Transportation North	2 Days 10 Hr 45 Mn 49 Sec	11.144.0.1	98.26% / 1157 Days 22 Hr 53 Mn 30 Sec	3 MS / 2 MS	Thu, Jan 09, 2025 09:21:47			
	Offices	Transportation South	0 Days 20 Hr 08 Mn 58 Sec	11.2.0.1	96.73% / 1157 Days 22 Hr 53 Mn 30 Sec	3 MS / 2 MS	Thu, Jan 09, 2025 09:18:29			
	Offices	Henley-Young Juvenile Center	11 Days 14 Hr 17 Mn 16 Sec	11.145.0.1	98.47% / 1157 Days 22 Hr 53 Mn 30 Sec	1 MS / 2 MS	Thu, Jan 09, 2025 09:21:11			
	Schools - Elementary	Bates	1 Days 21 Hr 46 Mn 26 Sec	10.146.0.1	99.62% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:21:05			
	Schools - Elementary	Boyd - HUB	20 Days 17 Hr 42 Mn 42 Sec	10.103.0.1	99.58% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:21:22			
	Schools - Elementary	Casey	21 Days 17 Hr 53 Mn 42 Sec	10.106.0.1	98.77% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:20:29			
	Schools - Elementary	Clausell	0 Days 22 Hr 53 Mn 12 Sec	10.107.0.1	97.08% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:19:14			
	Schools - Elementary	Obama	36 Days 16 Hr 09 Mn 39 Sec	10.108.0.1	99.70% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:20:12			
	Schools - Elementary	Dawson - HUB (Closed)	10 Days 15 Hr 02 Mn 32 Sec	11.10.253.26	93.80% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:20:41			
	Schools - Elementary	Galloway	10 Days 15 Hr 02 Mn 30 Sec	10.111.0.1	97.96% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:20:47			
	Schools - Elementary	John Hopkins	2 Days 19 Hr 24 Mn 53 Sec	10.115.0.1	98.43% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:17:43			
	Schools - Elementary	Isable	0 Days 22 Hr 13 Mn 21 Sec	10.114.0.1	99.04% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:19:06			
	Schools - High	Jim Hill - HUB	11 Days 00 Hr 09 Mn 17 Sec	11.14.0.1	98.93% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:18:55			
	Schools - Elementary	Key	11 Days 11 Hr 58 Mn 26 Sec	10.117.0.1	98.18% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:19:59			
	Schools - Elementary	Lake	0 Days 20 Hr 08 Mn 17 Sec	10.118.0.1	98.61% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:19:10			
	Schools - Elementary	Shirley	11 Days 11 Hr 55 Mn 01 Sec	10.119.0.1	96.50% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:18:17			
	Schools - Elementary	Pecan Park	0 Days 21 Hr 03 Mn 19 Sec	10.84.0.1	98.77% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:19:08			
	Schools - Elementary	Green	20 Days 17 Hr 38 Mn 05 Sec	10.113.0.1	99.48% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 1 MS	Thu, Jan 09, 2025 09:21:03			
	Schools - Elementary	Johnson	10 Days 15 Hr 02 Mn 32 Sec	10.116.0.1	98.85% / 855 Days 20 Hr 43 Mn 53 Sec	29 MS / 1 MS	Thu, Jan 09, 2025 09:20:43			
	Schools - Closed	Marshall - HUB	11 Days 11 Hr 55 Mn 10 Sec	10.122.0.1	98.57% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:18:07			
	Schools - Elementary	McLeod	21 Days 17 Hr 53 Mn 40 Sec	10.121.0.1	98.93% / 855 Days 20 Hr 43 Mn 53 Sec	0 MS / 0 MS	Thu, Jan 09, 2025 09:20:28			

Access points									
Overview List Health Map Connection log									
Wireless overview O Last 2 hours V All SSIDs V New									
Connection health \odot									
	Failed clients	Time to connect	Roaming						
	0/915 No change	1.1 s ~ 0.36 s	0.86 s ≁ 0.26 s						
Excellent		Expected < 5 s 🕥	Expected < 3 s 🕞						
Performance health 🛈									
	Latency	Packet loss	Signal quality (SNR)						
	16.3 ms ~ 5.56 ms	6% ∖ ₂ -3%	43 dB 🐆 -2 dB						
Excellent	Expected < 60 ms 🕔	Expected < 10% ③	Expected > 27 dB 🕔						
Network service health \odot									
	RADIUS success	DHCP success	DNS success						
	N/A	100 % No change	100% No change						
Excellent									



Great morning, and a Happy New Year . We have one switch showing offline at Jim hill . We also have one switch alerting at Powell in Meraki . We have a apc showing offline at Provine ,Whitten and Isable . Whitten, Powell and CdC is alerting in Prtg. Welcome Back

C-Spire Schedule - Switch Installations - New ISP Circuits:

UPDATED			• • • Project Admini	Project Execution					
	- 111	Adapt-10	Pi Pi Bellatere				Robert Accepto C. Stream Searchan		
13,2025		S/F Order	JPS Site Name	JPS Site Address	C Spire OSP S/P	ISP Install_Ph 1	OSP Construct	OSP Splice	
2011/06/01	3	10-03+09621	North Jackson Liementary	850 James M Davis Drive	08P hoto-cost 73650-015	1/6/2025	N/A	2/7/3025	
		10-00+08829	Kirkney Middle	5677 Highland Drive	01P Subgraded 73850-010	1/6/2025	N/A	2/7/2025	
	45	\$0-03408671	John Hopkins Elementary	179 John Hopkins Road	08P Subproper 73883-438	1/6/2025	1/31/2025	2/7/3025	
		80-00+08038	Northwest lackson Middle	7020 US-49	ORP Subpressed 73853-675	1/6/2025	1/31/2025	2/7/3825	
	.52	50-00408624	Raises Elementary	156 N Flag Chapel Road	00P3-009-008273850-034	1/6/2025	1/31/2025	2/7/3825	
	55	30-00+08053	Van Winkle Elementary	1655 Whiting Road	OF Automates 73453-036	1/6/2025	1/33/2025	2/7/2825	
	20	80-00408811	Cardizzo-Middle	3180 McDowell Road	0MP Subpresses 73850-062	1/1/2025	A/A	3/34/3025	
_	21	30-00408038	ELC Environmental Learning Center	6190 Hwy 18 West Jackson	ORP Subgrouter 73853-012	1/1/2025	N/A	2/34/2020	
	3.2	80-00408847	Enodes Complex Family Resource Center	303 Near Street	ORP Automation 73680-026	1/1/2025	1/31/2025	2/7/3025	
	25	30-00408680	Poindexter Dementary	1017 Fubinson Road	08P Subpraject 73650-027	1/1/2025	1/31/2025	2/7/3825	
	45	10.00+08817	JPS Transportation Facility South	1525 Linde Road	ORP Subgroupes 73810-041	1/1/2025	70/4	1/3/3825	
	55	80-00408911	Bates Elementary	3180 McDowell Road	ORF Subjection 7,79830-084	1/1/2025	N/A	13/16/203	
	32	10-00408620	Timberlaws themestary	2980 North Shvell Road	OIP Judge spect 73853-D42	1/1/2025	N/A	12/13/203	
	25	30-00408x17	Clausell Elementary	1300 Harley Street	08P Subprayed 73882-080	1/8/2025	A/A	12/10/202	
	25	30-00+08058	tuble Demostary	1736 hable Street	ISP Subproved 73453-637	1/8/2025	N/A	12/36/203	
	28	30-03408618	Lake Elementary	472 Mt Vernon Ave	05P Subpropert 73853-089	1/8/2025	N/A	12/30/203	
	30	30-00408942	Pecan Park Elementary	415 Claiborne Ave	05P Subproject 73650-067	1/8/2025	N/A	12/36/200	
	37	\$0-05A08637	CDC Career Development Center	2709 1st Avenue	OIP Subpropert 73653-052	1/6/2025	N/A	1/24/2025	
	- 29	\$0-00+08H52	Hardy Middle (Cleved)	545 Ellis Avenue	00P Subproject 73652-075	1/8/2025	N/A	1/17/2025	
	42	50-00+00044	Provine High School	2400 Robinson Street	00P Subproject 73853-048	1/0/2025	N/A	1/34/2025	
	27	10.0010888	Key Elementary School	699 W McDowell Road	00P Subproper 73803-011	1/9/2025	1/11/2025	2/7/2828	
	15	10-00408915	Henley-Young Patton Juvenile Justice Canter	940 East McDowell Road	OP Surgraphy 73485-478	1/9/2025	1/11/2025	2/7/2625	
	34	80.00408848	Peoples Middle	2940 Belvedere Drive	GEP Bultyraped 73653-052	1/9/2025	1/33/2025	2/7/2925	
	58	80-00+086#8	Wingfield High School	1NIS Scation Drive	ORP Subprepart 73883-040	1/5/2025	N/A	12/13/203	
	3	\$0.00+08627	Casey Elementary	2003 Lake Circle	OSP Subgrapher 73853-048	3/30/3825	70/A	3/34/2020	
	4	30-02+08830	MicLead Elementary	3636 Sandlewood Place	OF Subgraphic 73600-010	1/10/3825	NA	1/91/3025	
	12	\$0.00+00488	McWillie Elementary	4851 MOVI like Citcle	057 Subgroues 73810-060	1/10/3825	N/A	13/20/2034	

Tuesday

Great morning , Provine , Whitten , Isable apc are showing offline

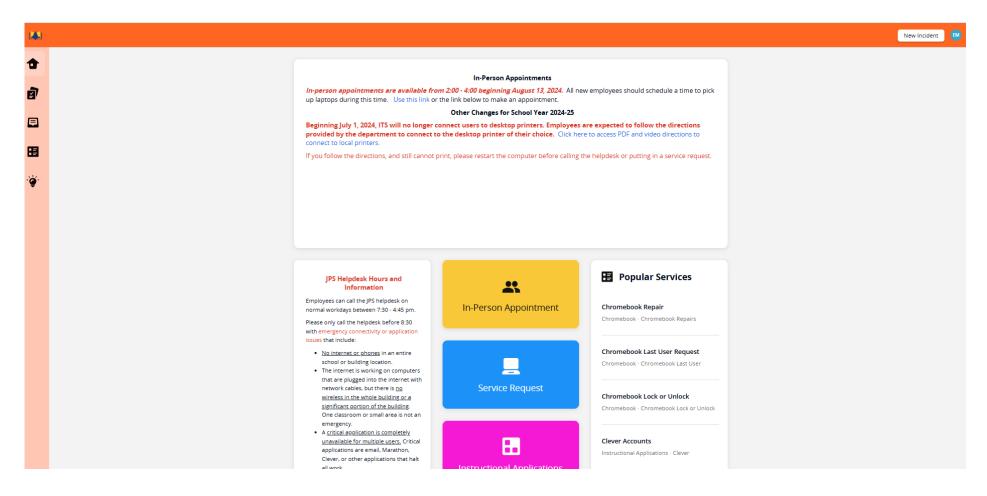
Good Morning, there are 4 appointments today. 3 for a new laptop and 1 for a Loaner

Encouraging Self Help for Users

សិ	Ē	About Us	Departments	Schools	Enrollment	Employment	News	JPS Strategic Plan	JPS Repurposing Ini	tiative
JACKSON PUBLIC SCHOOLS								岱 DISTRICT HOME	OUR SCHOOLS	تم) TRANSLATE

Information Technology	Department Overview	Contact Information
Services	The JPS Information Technology Department strives to support all district technology,	
	including networks and hardware. We are committed to ensuring equitable access to	Information Technology Services
Overview	technology for all teachers, students, administrators and staff. We utilize the enhancements	630 S. State Street
	in technology to increase the academic development of all students, staff, and community	Jackson, MS 39201
Support Documents	stakeholders. Our goal is to provide a learning environment that produces citizens that are	Phone: (601) 960-8831
ENA Telephone Services	able to compete and succeed on a global scale. Our commitment is to provide first rate service to all users of the district's technology resources.	Contact ITS (General Public)
· · · ·		Erin Mason, Executive Director
Copier Information	Areas supported by the Information Technology Department are Networking, Marathon	
	Support, and E-Rate.	Douglas Claymore, Director
JPS Portal Information	Recovering Your Password or Username	Kiya Donald, Administrative Secretary
Login to Your JPS Portal Account	You will need your Employee ID Number to complete these steps. Please contact your administrative office for your Employee ID Number.	
Instructional Technology	Resetting Your Password	
Enter a Helpdesk Service Request	As of January 12, 2022, all JPS employees must use the JPS Identity Automation Portal to reset their their password. Employees must complete the claim account process in order to reset their	Quick Links
JPS Technology Handbook	passwords. Directions for claiming a JPS Identity Automation claim account can be found on the JPS Identity Automation Portal Support page.	
		Bevond Trust Remote Session

Encouraging Self Help for Users



Changes are Coming to Improve Individual Accountability and Data Security

